

ORGANIZING | DISTRIBUTING | ASSIGNING

# *ProClaim*

*Suspended Claims Management System*



**PROCLAIM**  
SYSTEMS



## REVOLUTION IN SUSPENDED CLAIMS

*How much time does your staff spend organizing and distributing suspended claims? How difficult is it to monitor your staff's productivity throughout the day? How hard is it to segregate and share work between departments or locations? ProClaim is the answer. ProClaim is the first completely web-based suspended claims management*

*system to address all of your organization's needs. The efficiencies gained through ProClaim save money by minimizing interest penalties, achieving timeliness/performance guarantee goals, and increasing management efficiency and examiner productivity.*

## real-time inventory

**VIEW INVENTORY AND PERFORMANCE CHANGES EVERY FIVE MINUTES. INVENTORY IS PRESENTED WITHIN THE CONTEXT OF YOUR ORGANIZATION'S HIERARCHY.**



ProClaim is set up in a hierarchal fashion to best reflect the organizational structure. This allows the ability to present everything from claim volume to performance metrics in top-down, tree-like reports. These reports summarize the data and reflect the responsibilities at each subordinate management level. This provides a fresh and unique insight into operations which may not have existed before. The data upon which your decisions will be made is updated every five minutes, allowing you to react when needs arise, not after! ProClaim provides these daily activities automatically, relieving this burden traditionally performed by staff .

*“Efficiencies created through automating the organization, assignment and distribution of suspended claims is estimated to provide over 15% savings in claim processing costs..”*



## optimal claim distribution

**DRIVE THE APPROPRIATE CLAIMS TO THE APPROPRIATE EXAMINERS ON YOUR STAFF WITH A FEW MOUSE CLICKS.**



ProClaim is a “goal” based system. In ProClaim, goals are groupings of “queues” that exactly mirror specific check run deadlines or timeliness goals. These goals are assigned to examiners, and when distributed through ProClaim, are cross matched with their skill-set to present the mathematically optimal claim to the desktop. Examiners only get the claims they have the skills to work. Goals, queues, skill-sets, and all other system concepts are completely configurable within ProClaim, eliminating the need for expensive vendor contracts. Claim routing no longer requires expensive modifications to the host processing system.

## managing and supporting

**EVERY ASPECT OF PROCLAIM IS CONFIGURABLE, FROM THE GROUND-UP WITH ITS UNIQUE SQL BASED CONFIGURATION MODEL.**



Everything from sharing work across departments, to processing alerts, to changing routing logic are at your fingertips with a few mouse clicks. ProClaim allows you to quickly make changes to every aspect of your suspended claims inventory. Please call ProClaim Systems at (410) 256 - 8324, or visit us on the web at <http://www.proclaimsystems.com> today for a free demo and see how ProClaim can help solve all of your suspended claim needs.



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